

Care Coordination Delegate Listing and Contact Table

Delegate Contact Information

This contact list is a resource when transferring Care Coordination to another Delegate. It can assist with determining the new Delegate based upon the member's County of Residence, Primary Care Clinic (PCC), and living arrangement, and includes Delegate contact information for sharing documents and other important information per the transfer process. If you are unsure of the new Delegate, you should contact your Partner Relations Consultant with questions. Always refer to the guidelines for all tasks associated with Transfers in Care Coordination Delegation.

CW – COMMUNITY WELL

EW – ELDERLY WAIVER

NH – NURSING HOME

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Aitkin	Erin Melz – Supervisor Lois Peysar	218-927-7209 218-927-7232 Fax: 218-927-7210	Erin.melz@co.aitkin.mn.us Lois.peysar@co.aitkin.mn.us	MSHO & MSC+	X	X	X
Anoka	See Meridian Services						
Becker	Emma Wartmann Nancy Edwards	218-847-5628 218-847-5628	Emma.wartman@co.becker.mn.us Nancy.edwards@co.becker.mn.us	MSHO & MSC+	X	X	X
Beltrami	Mercideze White Tara Baker	218-333-8111 218-333-8030 Fax: 218-333-8360	Merci.white@co.beltrami.mn.us tara.baker@co.beltrami.mn.us	MSHO & MSC+	X	X	X
Benton	See Lutheran Social Service (LSS)						
Big Stone	Beth Bohlen	320-487-1226	Beth.bohlen@bigstonecounty.gov	MSHO & MSC+	X	X	X
Blue Earth	General Intake Number Erika Sletten	507-304-4331 507-304-4168	erika.sletten@blueearthcountymn.gov	MSHO & MSC+	X	X	X
Brown	EW transfers: Human Services General Intake CW & NH transfers: Jessica Johnson	507-359-6500 Fax: 507-359-6542 507-233-6809	Call for email Jessica.Johnson@co.brown.mn.us	MSHO & MSC+	X	X	X
Carlton	Casey Johnson	218-878-2850 Fax: 218-878-2845	Casey.Johnson@carltoncountymn.gov	MSHO & MSC+	X	X	X
Carver	Effective 8/1/2025, all new members will be assigned to Bluestone Physicians-See Bluestone Physicians. Effective 9/1/2025, all members will be assigned to Bluestone Physicians-See Bluestone Physicians.						

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DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Cass	Colleen Bruch	218-547-1340	Colleen.bruch@co.cass.mn.us	MSHO & MSC+	X	X	X
Chippewa	Stephanie Nelson	320-269-6401 Fax: 320-269-6405	Stephanie.nelson@chippewa.mn	MSHO & MSC+	X	X	X
Chisago	See Meridian Services						
Clay	Suzie Ouradnik	218-299-7836 Fax: 218-291-5826	Suzie.ouradnik@claycountymn.gov	MSHO & MSC+	X	X	X
Clearwater	Sandy Comer-Moen Jolene Gitz Lisa Syverson	218-694-6164 218-694-6164 218-694-6581	sandy.comer-moen@clearwatercountymn.gov jolene.gitz@clearwatercountymn.gov lisa.syverson@clearwatercountymn.gov	MSHO & MSC+	X	X	X
Cook	Olivia Bonander, Supervisor Katie Paige, Case Aide	218-387-3617 Fax: 218-387-3020 218-387-3603	martina.johnson@co.cook.mn.us katie.paige@co.cook.mn.us	MSHO & MSC+	X	X	X
Cottonwood	See Des Moines Valley HHS						
Crow Wing	Patrick Lyke	218-824-1093	Patrick.Lyke@crowwing.gov	MSHO & MSC+	X	X	X
Dakota	See Thomas Allen						
Des Moines Valley HHS (Cottonwood & Jackson Counties)	Soc Services Intake	507-847-4000 Fax: 507-847-5616	dvhhs-hs-socservintake@dvhhs.org	MSHO & MSC+	X	X	X
Dodge	Deb Harlow Robyn Warner	507-635-6150 507-633-9601 Fax: 507-633-9601	deb.m.harlow@co.dodge.mn.us robyn.warner@co.dodge.mn.us	MSHO & MSC+	X	X	X
Douglas	See Horizon Public Health						
Faribault-Martin	Amy Detloff	507-238-4757 Fax: 507-238-1574		MSHO & MSC+	X	X	X
Fillmore	Paula Melver	507-765-3898 Fax: 507-765-2139	pmelver@co.fillmore.mn.us	MSHO & MSC+	X	X	X
Freeborn	Shannon Thompson Laci Brune	507-377-5100 507-377-5100 Fax: 507-377-5272	Shannon.thompson@co.freeborn.mn.us laci.brune@co.freeborn.mn.us	MSHO & MSC+	X	X	X

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Goodhue	General Goodhue County shared email	Fax: 651-267-4882	gcphs@goodhuecountymn.gov	MSHO & MSC+	X	X	X
Grant	See Horizon Public Health						
Hennepin	See Bluestone & Genevieve						
Horizon Health (Douglas, Grant, Pope, Stevens, & Traverse Counties)	Ashley Bohlsen Tracie Crouse	(320) 762-3065 (320) 762-3016	ashleyb@horizonphmn.gov traciec@horizonphmn.gov	MSHO & MSC+	X	X	X
Houston	Michelle Schulte Nickie Folsom	507-725-5810 Fax: 507-556-3012	michelle.schulte@co.houston.mn.us nickie.folsom@co.houston.mn.us	MSHO & MSC+	X	X	X
Hubbard	Kari Stock	218-732-2446 Fax: 218-732-3231	kari.stock@co.hubbard.mn.us	MSHO & MSC+	X	X	X
Isanti	See Meridian for all living arrangements						
Itasca	See Meridian for all living arrangements						
Jackson	See Des Moines Valley HHS						
Kanabec	Send email		mnchoices@co.kanabec.mn.us	MSHO & MSC+	X	X	X
Kandiyohi	See Lutheran Social Service (LSS)						
Kittson	Brittany Swenson	218-843-2689	bswenson@co.kittson.mn.us	MSHO & MSC+	X	X	X
Koochiching	Nichole O'Bert Julia Havluck	218-283-7046 218-283-7070	nichole.obert@co.koochiching.mn.us jhavluck@co.koochiching.mn.us	MSHO & MSC+	X	X	X
Lac Qui Parle	Cynthia Johnson	320-598-7594	Cynthia.johnson@lqpc.com	MSHO & MSC+	X	X	X
Lake	Beth Swanson	218-834-8416 Fax: 218-834-8412	Beth.Swanson@co.lake.mn.us	MSHO & MSC+	X	X	X
Lake of the Woods	Leah Larson	218-634-2641 Fax: 218-634-4520	Leah_l@co.lake-of-the-woods.mn.us	MSHO & MSC+	X	X	X
Le Sueur	General Intake line	507-357-8246	mnchoices@co.le-sueur.mn.us	MSHO & MSC+	X	X	X
Lincoln	See Southwest Health & Human Services						

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Lyon	See Southwest Health & Human Services						
McLeod	Jessica Bolland Jodi Schmidt		Jessica.Bolland@mcleodcountymn.gov Jodi.Schmidt@mcleodcountymn.gov	MSHO & MSC+	X	X	X
Mahnomen	Alyssa Olson Danica Anderson Kristie Tjon	218-936-8413 218-936-8435 218-936-8421	alyssa.olson@co.mahnomen.mn.us danica.anderson@co.mahnomen.mn.us ktjon@co.mahnomen.mn.us	MSHO & MSC+	X	X	X
Marshall	Katie Benson	218-745-5124	Katie.Benson@co.marshall.mn.us	MSHO & MSC+	X	X	X
Martin	See Faribault-Martin						
Meeker			MN.Choices@co.meeker.mn.us	MSHO & MSC+	X	X	X
Mille Lacs	Debbie Thompson	320-983-8249 Fax: 320-983- 8306	Debbie.Thompson@millelacs.mn.gov	MSHO & MSC+	X	X	X
Morrison	Aaron Stein	320-632-0251	aarons@co.morrison.mn.us	MSHO & MSC+	X	X	X
Mower	Angela Helling Brittany Lewis	507-440-2268 507-481-4882 Fax: 507-437-9721	angelah@co.mower.mn.us brittanyl@co.mower.mn.us	MSHO & MSC+	X	X	X
Murray	See Southwest Health & Human Services						
Nicollet	Jennifer Lammert	507-934-7222 Fax: 507-934-7110	Jennifer.Lammert@co.nicollet.mn.us	MSHO & MSC+	X	X	X
Nobles	General Intake Number	507-295-5213 Option 3		MSHO & MSC+	X	X	X
Norman	Michelle Mathsen	218-784-5428	Michelle.mathsen@co.norman.mn.us	MSHO & MSC+	X	X	X
Olmsted	San Quach	507-328-7449	san.quach@olmstedcounty.gov	MSHO & MSC+	X	X	X
Otter Tail – MSHO & MSC+ CW & EW only *NH See Meridian	Michelle Fischer Tara Wagner	218-998-8148 218-998-8238 Fax: 218- 998-8213	mfischer@ottertailcounty.gov tlwagner@ottertailcounty.gov	MSHO & MSC+	X	X	
Pennington	Mitch Anderson Claire Koland	218-681-2880 ext. 232 218-681-2880 ext. 275	mjanderson@penningtonmn.gov cpkoland@co.penningtonmn.gov	MSHO & MSC+	X	X	X

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Pine	See Lutheran Social Service						
Pipestone	See Southwest Health & Human Services						
Polk	Molly Paulsrud	218-470-8417	Molly.Paulsrud@co.polk.mn.us	MSHO & MSC+	X	X	X
Pope	See Horizon Public Health						
Ramsey	See Catholic Charities						
Red Lake	Alicia Dobias Sarah Kollin	218-253-4131 ext. 261 218-253-4131 ext. 259	aadobias@mail.co.red-lake.mn.us sakollin@mail.co.red-lake.mn.us	MSHO & MSC+	X	X	X
Redwood	See Southwest Health & Human Services						
Renville	Marisa Lee Bonnie Lund		Marisa.Lee@renvillecountymn.gov bonnie.lund@renvillecountymn.gov	MSHO & MSC+	X	X	X
Rice	Amy Ernste Caron	507-332-5922 Fax: 507-332-5932	Amy.ErnsteCaron@RiceCountyMn.gov	MSHO & MSC+	X	X	X
Rock	See Southwest Health & Human Services						
Roseau	Carrie Rath	218-463-2411	Carrie.rath@co.roseau.mn.us	MSHO & MSC+	X	X	X
St. Louis	Cheryl Elj Jennifer Christianson	218-312-8321 Fax: 218-312-8349 218-471-7624	eljc@stlouiscountymn.gov christiansonj@stlouiscountymn.gov	MSHO & MSC+	X	X	X
Scott	See Thomas Allen						
Sherburne	Melissa Anderson	763-765-4340	Melissa.anderson@co.sherburne.mn.us	MSHO & MSC+	X	X	X
Sibley	EW Transfers: Human Services General Intake CW & NH: Send e-mail	507-237-4000	EW: Call for e-mail CW & NH: BluePlusCC@sibleycounty.gov	MSHO & MSC+	X	X	X

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Southwest Health and Human Services (Lincoln, Lyon, Murray, Pipestone, Redwood, & Rock Counties)	Send e-mail		swmco@swmhhs.com	MSHO & MSC+	X	X	X
Stearns	See Meridian Services						
Steele	Carey Steffensmeier Melissa Kofstad Alexa Wencil	507-444-7650 Fax: 507-444-7668	carey.steffensmeier@steelecountymn.gov melissa.kofstad@steelecountymn.gov alexa.wencil@steelecountymn.gov	MSHO & MSC+	X	X	X
Stevens	See Horizon Public Health						
Swift	Whitney Tofte	320-843-6321 Fax: 320-843-4582	Whitney.Tofte@swiftmn.us	MSHO & MSC+	X	X	X
Todd	Hilary Tumberg	320-732-8134 Fax: 320-732-4540	Hilary.Tumberg@co.todd.mn.us	MSHO & MSC+	X	X	X
Traverse	See Horizon Public Health						
Wabasha	Tammy Fiedler Jodi Johnson	651-565-5200 Fax: 651-565-2637 651-565-2637	tfiedler@co.wabasha.mn.us jjohnson@co.wabasha.mn.us	MSHO & MSC+	X	X	X
Wadena	Sarah Weyer	218-632-2581	Sarah.weyer@co.wadena.mn.us	MSHO & MSC+	X	X	X
Waseca	Samantha Langer Nancy Nicolin	507-835-0535 507-837-5327 Fax: 507-835-0687	sam.langer@co.waseca.mn.us nancy.nicolin@co.waseca.mn.us	MSHO & MSC+	X	X	X
Washington	See Thomas Allen						
Watsonwan	Amy Pluym	507-375-3294 Fax: 507-375-7359		MSHO & MSC+	X	X	X
Wilkin	Shelly Heinz	218-643-7122 Fax: 218-643-7166	sheinz@wilkincounty.gov	MSHO & MSC+	X	X	X
Winona	Over 65 Intake	507-457-6500 Option #6 EW, Option #2 Referrals	ElderlyServices@winonacounty.gov	MSHO & MSC+	X	X	X

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Wright	See Lutheran Social Service (LSS)						
Yellow Medicine	Jennifer Knutson	320-564-2211 Fax: 320-564-4165	jennifer.knutson@co.ym.mn.gov	MSHO & MSC+	X	X	X
AGENCY DELEGATES: The following agencies provide Care Coordination for members residing in the counties listed below.							
Catholic Charities - All members in Ramsey County not assigned to M Health (former HealthEast) or Fairview Partner's PCC (see Bluestone Physicians below)	Rose Martin		ADS_Case_Management@cctwincities.org	MSHO & MSC+	X	X	X
	Sheila Sinha						
	Marnie Fogarty						
Lutheran Social Service - Benton, Wright, Kandiyohi & Pine Counties	Jenni Carrier	612-346-1178 651-255-2236	jenni.carrier@lssmn.org	MSHO & MSC+	X	X	X
	Michelle Schuelke		michelle.schuelke@lssmn.org				
	Julie Bond		carecoordinationservicesintake@lssmn.org				
Meridian Services - Anoka, Chisago, Isanti, Itasca, & Stearns	Chandler Rodriguez	952-999-4614 Fax: 952-999-4615	bcbstransfers@meridiansvs.com	MSHO & MSC+	X	X	X
Meridian Services – Otter Tail * All Otter Tail NH	Andrew Stensrud	952-999-4718 Fax: 952-999-4719		MSHO & MSC+			X
	Wynton Rude	952- 767-3754 Fax: 952-767-3755					
Thomas Allen - Dakota, Washington, & Scott Counties	Chris Jordan	651-789-4557 Fax: 651-789-5179	TAI.BCBS.Managers@thomasalleninc.com	MSHO & MSC+	X	X	X

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CARE SYSTEM DELEGATES: The following Care Systems provide Care Coordination for members residing in the counties/living arrangements listed below.							
Bluestone Physicians All members with a Bluestone Physician or select locations for M Health Fairview Clinics (former HealthEast Clinics): Cottage Grove, DT St. Paul, Grand, Hugo, Maplewood, Midway, Oakdale, Rice Street, Roselawn, Stillwater, Tamarack, Vadnais Heights, Woodwinds, and M Health Fairview Geriatric Services <i>*Bolded clinics are closed PCC will default to Bluestone</i>	Amy Hanson (Enrollment Team)		amy.hanson@bluestonemd.com ccopsintake@bluestonemd.com	MSHO & MSC+	X	X	X
Bluestone Hennepin County - EXCEPTIONS: 1) MSHO and MSC+ NH members whose PCC is Genevive should be assigned to Genevive. 2) Members of all rate cells whose PCC is Allina should be assigned to Genevive.	Amy Hanson (Enrollment Team)		amy.hanson@bluestonemd.com ccopsintake@bluestonemd.com	MSHO & MSC+	X	X	X

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Bluestone Carver County-EXCEPTIONS: 1)MSHO and MSC+ NH members whose PCC is Genevive should be assigned to Genevive.	Amy Hanson (Enrollment Team)		amy.hanson@bluestonemd.com ccopsintake@bluestonemd.com	MSHO & MSC+	X	X	X
Essentia Health	Cassie Williams	218-786-8619	Cassie.Williams@essentiahealth.org	MSHO & MSC+	X	X	X
Genevive – MSHO & MSC+ NH members with Genevive PCC	Drew Stender	612-383-2264	drew.stender@genevive.org	MSHO & MSC+			X
Genevive – Hennepin County MSHO & MSC+ NH members whose PCC is Genevive.				MSHO & MSC+			X
Genevive - Hennepin County MSHO & MSC+ members of all rate cells whose PCC is Allina.				MSHO & MSC+	X	X	X
	Terry Booker	763-587-7841	terry.booker@genevive.org				