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| Home Care – Requests for ReviewCare Coordinators have the ability to enter service authorizations into Bridgeview using the “Approve” drop-down status without review from our Utilization Management team for the following:* Up to 52 Skilled Nurse Visits per year (not to exceed 2 visits per week)
* Up to 156 Home Health Aide visits per year (not to exceed 3 visits per week)
	+ if the member does not live in Adult Foster Care or Customized Living
	+ if the member is not receiving PCA services
* Up to 20 visits per discipline per year of MA home therapy: physical, occupational, speech, or respiratory therapy
* PCA/CFSS

For any service authorizations above these amounts, Blue Plus requires prior authorization and review by our Utilization Management (UM) team to determine medical necessity. When a Care Coordinator selects “Request for Review” in the drop-down status, we are now asking you to include in the service description the contact information for the home care provider so our UM team can request the CMS-485 Home Health Certification and Plan of Care to review. See example below: |