|  |
| --- |
| **CFSS Program Update – Six Month Transition Period for Current PCA/CSG Recipients****CFSS, PCA, & Bridgeview Updates & Reminders**On 11/26, DHS announced that effective immediately, members currently using PCA/CSG services will receive up to 6 months of PCA/CSG while they transition to CFSS. * This guidance replaces DHS’s previous transition period of 3 months.
* A Bridgeview update to capture this change is currently planned for roll-out the week of December 2nd.

**What must Care Coordination staff do?*** Care Coordination staff must review members with a transitional 3 month PCA Supervision/PCA service agreement.
* If a member needs an additional 3 months to transition to CFSS, Care Coordination staff should create new service agreements (1 for Supervision, 1 for PCA) in Bridgeview (not to exceed a total of 6 months).
	+ **IMPORTANT:** TO AVOID BILLING ISSUES, DO NOT UPDATE THE EXISTING PCA SUPERVISION/PCA SERVICE AGREEMENTS. NEW SERVICE AGREEMENTS MUST BE ADDED.
		- Providers should be advised to look for new authorizations covering the dates added in Availity.

**CFSS Providers Approved by DHS & Not in Bridgeview**CFSS Providers who are contracted with DHS but are not displaying in Bridgeview have not completed enrollment paperwork with Bridgeview.* To get them added to the webtool, please notify the provider that they should email bridgeview.ewproviders@bluecrossmn.com and request Bridgeview/Availity enrollment paperwork.
* Upon receiving this request from the provider, a Bridgeview team member will email the provider the required documents.
* When this paperwork is returned, fully completed, the provider will then be entered into Bridgeview and Care Coordination staff can enter SAs.

Getting providers enrolled in Bridgeview/Availity is necessary so they can receive authorizations and bill for the services they are providing to Blue Plus members. This process generally moves quickly once Bridgeview receives the completed paperwork.Please reach out to your Partner Relations Consultant if you have any questions or concerns.**Reminder: Clearing Cache**If, at any time, you encounter errors while working in Bridgeview, clear your cache.* Instructions for how to do this can be found [here](https://carecoordination.bluecrossmn.com/wp-content/uploads/2023/05/Bridgeview-Instructions-for-Clearing-Cache.docx) or on our [Bridgeview webpage](https://carecoordination.bluecrossmn.com/bridgeview/).
	+ **\*To avoid losing MnCHOICES assessment documents taken off-line**, bring documents online **before** clearing your cache.
	+ If, after clearing cache, you continue to experience issues, reach out to Bridgeview staff atBridgeview.service.agreements@bluecrossmn.com.

**Bridgeview Updates for Entering PCA Service Agreements**We have received several questions about a recent update in Bridgeview, which requires Care Coordination staff to first enter T1019 – UA (PCA Supervision) **before** entering service agreements for T1019 - PCA. \*This change does not impact CFSS service agreement entry. Please review instructions and screenshots below, and if you continue to have questions, reach out to Bridgeview.service.agreements@bluecrossmn.com.In Add mode (you may also use the copy function), PCA Supervision- T1019 UA is the **only** option users will see in under the MA Plan Services drop-down. **\*T1019 will display only after PCA Supervision has been entered.**1. Enter the Provider NPI/UMPI number
2. Enter From and To Date
3. Select Service Type MA Plan Services
4. Select T1019 UA for Authorized Services
5. In service description add what you are authorizing
6. For RN Supervision, units per day and days per week should be 0
	1. **For T1019 – PCA, include units per day and days per week per the results of the completed assessment.**
7. Enter total units authorized for the To and From date span
8. Frequency Select “Weekly
	1. Applies to both T1019 UA – Supervision &T1019 – PCA.
9. Ext Auth Status: Approved
10. Click the NEXT button to select a provider reason code
11. Select the appropriate [provider reason code](https://carecoordination.bluecrossmn.com/wp-content/uploads/2022/05/Service-Agreement-Provider-Member-Reason-Codes.pdf) (0010 for new)
12. Select the appropriate [member reason code](https://carecoordination.bluecrossmn.com/wp-content/uploads/2022/05/Service-Agreement-Provider-Member-Reason-Codes.pdf) (0010 for new)

 |