|  |
| --- |
| Behavioral Health Home Services (BHHS)As part of our contract with DHS when Blue Plus receives a [DHS-4797-ENG Notification of Eligibility for Behavioral Health Home (BHH) Services](https://edocs.dhs.state.mn.us/lfserver/Public/DHS-4797-ENG), we are required to provide this information to our Care Coordinators so that they:* Contact the BHH provider within 30 days of receipt of BHH enrollment to initiate communication and create a plan for ongoing communication and check-ins.
* Include this provider as a part of the members ICT team.
* Notify this provider of any Inpatient Hospitalizations in a timely manner and share post discharge plans as applicable.
* Notify this provider in a timely manner if made aware of any ER visits.

**Resources:*** [Behavioral Health Home (BHH) Services Providers and Managed Care Organizations (MCOs) Collaboration: Roles and Responsibilities](https://mn.gov/dhs/assets/bhh-services-mco-roles-responsibilities_tcm1053-283390.pdf)
* [Behavioral Health Home Services](https://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=dhs-290481#managed)

Our team was recently made aware that we have 9 members that have been receiving BHHS that were not sent to their Care Coordinators. We will send the DHS-4797 to the assigned Care Coordinators for prompt outreach. For these initial members that are delayed, Care Coordinators will need to acknowledge the date of the referral and confirm that the member is still working with this provider. Ongoing, we will inform the assigned Care Coordinator as the referrals come in. We will be updating the guidelines soon with the BHH process. Any questions reach out to your Partner Relations Consultant.  |