<DATE>

<Member Name>

<Street Address>

<City, State, Zip>

Nyob Zoo Txog <Member Name>,

Kuv lub npe hu ua <Care Coordinator Name>. Kuv sau tsab ntawv no tuaj qhia rau koj paub txog ntawm kuv tus kheej tam li yog koj Tus Neeg Khiav Hauj Lwm Rau Fab Kev Saib Xyuas Kho Mob tshiab. Kuv hloov chaw <Name of Previous CC> ntawm <Name of Previous County/Clinic/Blue Plus>.

Thov ceeb toom qhia rau koj paub hais tias, kuv muaj peev xwm nrog koj thiab koj tsev neeg sib tham txog ntawm koj cov kev xav tau kev saib xyuas kho mob thiab txog yam uas kuv muaj peev xwm ua tau txhawm rau los mus pab koj. Kuv cov kev pab cuam yog ib qho txiaj ntsig los ntawm koj lub phiaj xwm kev npaj tuav pov hwm rau fab kev noj qab haus huv yam tsis muaj tus nqi tsub ntxiv dab tsi uas muaj xam nrog rau:

* Muab cov ntaub ntawv qhia paub txog cov chaw muab kev pab cuam thiab cov kev pab cuam uas muaj siv tau rau koj
* Kev koom nrog koj txoj kev saib xyuas ntawm koj lub chaw kuaj mob uas muab txoj kev saib xyuas kho mob xub thawj thiab cov kws kho mob tshwj xeeb
* Muab ntaub ntawv qhia paub los pab koj thiab koj tsev neeg tsim kev txiav txim siab txog koj li kev saib xyuas kho mob rau fab kev noj qab haus huv
* Pab koj nrog rau koj cov kev xav tau kev saib xyuas kho mob ua ntej thiab tom qab kev mus pw kho mob rau hauv tsev kho mob tag lawm
* Sib qhia paub txog cov nyiaj pab lwm yam ntxiv uas muaj pab rau koj rau kev sau npe nkag rau hauv SecureBlue MSHO xws li chaw mus ua kom ib ce yuag thiab cov nyiaj pab fab kev kho hniav tshwj xeeb ntxiv.

Yog xav tiv tauj kuv, thov hu rau <Phone Number>. Peb cov teev sij hawm ua hauj lwm yog txij <8:00 am to 4:30 pm>. Thov tso ib tsab lus cia nyob rau hauv kuv tus xov tooj kaw lus yog tias kuv tsis khoom teb koj tsab xov tooj tau. Kuv mam li hu rov qab rau koj. Yog hais tias koj hais tsis tau Lus As Kiv, qhia rau kuv paub hom lus uas koj hais tau. Txhawm rau pab kom kuv tham nrog koj tau, kuv yuav siv ib tug neeg txhais lus hauv lub xov tooj. Yog hais tias koj muaj kev hnov lus tsis zoo thiab xav siv TTY, thov hu rau 711.

Sau npe,

<Care Coordinator Name, Title>

Blue Plus Care Tus Neeg Khiav Hauj Lwm

<Name of County/Clinic/Organization>

SecureBlueSM (HMO SNP) yog ib qho phiaj xwm kev npaj tuav pov hwm kev kho mob rau fab kev noj qab haus huv uas cog lus nrog qhov txheej txheem pab cuam Medicare thiab Minnesota Medical Assistance (Medicaid) txhawm rau muab cov txiaj ntsig ntawm ob qho txheej txheem pab cuam nod rau cov neeg uas rau npe nkag. Kev rau npe nkag kom tau txais kev pab los ntawm SecureBlue yog nyob ntawm seb qhov kev rov qab muaj daim ntawv cog lus tshiab hais li cas.

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