<DATE>

<Member Name>

<Member Address>

<Member City, Stae, Zip>

Nyob Zoo Txog <Member Name>,

Ua tsaug rau peb lub rooj sib tham tsis ntev los no los tham txog koj cov kev xav tau kev saib xyuas kho mob. Muab tso nrog ua ke no yog daim qauv ntawm koj qhov Phiaj Xwm Kev Saib Xyuas Kho Mob uas peb tau txhim kho ua ke rau <Date>. Hu rau kuv yog tias koj muaj lus nug los sis yog koj xav tham txog ib qho kev hloov pauv twg rau koj daim phiaj xwm kev npaj saib xyuas kev kho mob.

Nco ntsoov, kuv tes hauj lwm uas yog koj Tus Neeg Cev Ncauj Cev Lus rau Kev Saib Xyuas Kho mob ces yog txhawm rau:

* Muab cov ntaub ntawv qhia paub txog cov chaw muab kev pab cuam thiab cov kev pab cuam uas muaj siv tau rau koj
* Koom nrog koj txoj kev saib xyuas ntawm koj lub chaw kuaj mob uas muab txoj kev saib xyuas kho mob xub thawj thiab cov kws kho mob tshwj xeeb
* Muab ntaub ntawv qhia paub los pab koj thiab koj tsev neeg tsim kev txiav txim siab txog koj li kev saib xyuas kho mob

Nws yog ib qho tseem ceeb uas koj yuav tau hu rau kuv yog hais tias koj muaj ib qho kev mus cuag tsev kho mob los sis chav kho mob xwm txheej ceev twg, es kom peb thiaj tuaj yeem tshuaj xyuas koj kev tau txais txiaj ntsig ntawm koj li phiaj xwm kev npaj.

Yog xav tiv tauj kuv, thov hu rau <Phone Number>. Peb cov xuaj moos ua hauj lwm yog txij 8:00 am to 4:30 pm. Thov tso ib tsab lus cia nyob rau hauv kuv tus xov tooj kaw lus yog tias kuv tsis khoom teb koj tsab xov tooj tau. Kuv yuav hu rov qab rau koj. Yog hais tias koj hais tsis tau Lus As Kiv, qhia rau kuv paub hom lus uas koj hais tau. Txhawm rau pab kom kuv tham nrog koj tau, kuv yuav siv ib tug neeg txhais lus hauv lub xov tooj. Yog hais tias koj muaj kev hnov lus tsis zoo thiab xav siv TTY, thov hu rau 711.

<Additional comments>

Sau npe,

<Care Coordinator Name, Title>

Tus Neeg Cev Ncauj Cev Lus ntawm Blue Plus Care

<Name of County/Clinic/Organization>

Xa rau: <name>

SecureBlueSM (HMO SNP) is a health plan that contracts with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in SecureBlue depends on contract renewal.

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