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| Several Bridgeview enhancements/fixes were deployed on July 3, 2024. All Bridgeview updates will be incorporated into the Bridgeview Care Coordination User Guide with the next scheduled updates.  Bridgeview Fix and Enhancements  **Users must clear their web browser’s cache following these updates.**   * **Before clearing your cache:** Check in any R-MnCHOICES assessments you may have checked out while working offline to avoid losing your assessment data. * **Known Defect:** It has come to our attention that when Users are attempting to enter a return to community assessment completed in the Revised MnCHOICES application for a member with “*Nursing Home*” as their Living Status, an error message is incorrectly displaying, and Users are not able to save their assessment. Until this is fixed Users will need to select “*No*” for the Completed in R MnCHOICES field and track these for future corrections.      * We have tested these new changes in Bridgeview, however if the functionality is not working as described below, **please report them to** [**Bridgeview.Service.Agreements@bluecrossmn.com**](mailto:Bridgeview.Service.Agreements@bluecrossmn.com) **with a screen shot including the member information and data that needs to be entered.** Janet will research and replicate defects for defect fix requests. * **Defect Fix: Date of Death (DOD) Field**—This issue has been resolved. Entry of DOD will auto close any open service agreements * **New Field: For HRA Performance Audits** a new field was added. Users should select “*Yes*” or “*No*” indicating if the HRA was completed in the Revised MnCHOICES application. HRA auditor will know to look for the assessment in MnCHOICES versus requesting the Delegate to e-mail it.      * **New Edit:** All community assessments must be completed in the R-MnCHOICES application effective 7/1/2024. If a user attempts to enter LTCC or 3428H with an assessment date of 7/1/2024 or later, an error message will display, and the entry will not be saved. **NOTE:** If the LTCC or 3428H legacy document needed to be completed instead of the R MnCHOICES, this rationale must be discussed with PR Consultant. PR Consultant will need to enter these assessments.     Similarly, 6.28 Transitional HRA and No Form (for Refusal and Unable to Reach assessments) must be completed in the Revised MnCHOICES application. Users will get an error message when "*No*" is selected for Completed In R MNCHOICES when attempting to save and must consult with their PR Consultant (rationale why).      **General Process Updates**   * **Other data entry error message:** When selecting assessments, Users should never select “*Done by FFS/Other/MCO*” in the Assessment In-Person field unless they are documenting an assessment type, “*Fee For Service/Reviewed HRA*” that was completed by another Lead Agency (MCO or Fee for Service). An error message will appear if User attempts to do this and will not be able to save their entry until it has been corrected.      * **For Refusals and Unable to Reach**, always select “*No*” in the Assessment in Person field, (regardless of if the refusal was received in person or telephonically).      * **Unable to Reach and Important Reminder:** Letter Sent date field has been changed to Letter Date. Remember, the 4th and final attempt must be the UTR Member Support Plan Letter. The date of the letter is the date that should be entered for **BOTH** the Assessment Date and Letter Date. Users will receive an error message and will not be able to save if the dates are not the same.       **Unable to Reach**—Screenshot displaying an error message if the Assessment Date and Letter Date are not the same. Additional error messages have also been added to assure Users are entering the dates in sequential order. Users will not be able to save their entry until the dates have been corrected.     * **Nursing Home assessment entry**: When entering either *“6.15 NH ASSESSMENT”* or *“6.28.01 NH TRANS HRA”* for the HRA Form Used field, Users must select “*No*” to the Completed in R MnCHOICES field. An error message will appear if User selects “*Yes*” to Completed in R MnCHOICES and Users will not be able to save until this is corrected.      * **Community Living Status and assessments/HRA Form Used**: When Users select “*Community*” in the Living Status field, only community assessment options will populate in the HRA Form Used and Type of Assessment fields.        * **Type of Assessment drop-down options will now prepopulate with the correct choices based on the HRA Form Used**   When “*6.28 TRANS HRA*” is selected under HRA Form Used, Users can only choose from the appropriate list of Type of Assessment.    When *“R-MNCHOICES ASSESSMENT”* is selected, Users can only choose the following for Type of Assessment    When “*FEE FOR SERVICE*” is selected, *“INITIAL”* is the only option for Type of Assessment    When “*NO FORM*” is selected in the HRA Form Used field (for *Refusals* and *UTR*), the User can only choose from “*REFUSAL*” or “*UNABLE TO REACH*” under Type of Assessment    When *“3428H”* is selected for HRA Form Used, the following Type of Assessment drop-down options prepopulate:  *\*Any 3428H entry with assessment date on or after 7/1/2024 will require a consultation with your PR Consultant.*    When *“HRA-MCO”* is selected in HRA Form Used field, the following drop-down options prepopulate:     * **Living Status Nursing Home/Type of Assessment.** If User selects “*Nursing Home*” in the Living Status field, the correct HRA drop-down option are prepopulated.   Community assessments were only added to accommodate requests for return to community assessments. *\*All LTCC or 3428H entries with an assessment date on or after 7/1/2024 will require a consultation with your PR Consultant.*    When “*6.15 NH ASSESSMENT*” is selected for HRA Form Used, the following Type of Assessment drop-down options prepopulate:    When “*6.28.01 NH TRANS HRA*” is selected for HRA Form Used, the following Type of Assessment drop-down options prepopulate:    **Limited Drop-down options: NH & Community assessment. \*Refer to Known Defect**      **Any technical related Bridgeview entry questions can be sent to** [**Bridgeview.Service.Agreements@bluecrossmn.com**](mailto:Bridgeview.Service.Agreements@bluecrossmn.com)**. Reach out to your Partner Relations Consultant for any process-related questions.** |