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| Coming Soon: Medicaid Claims to Display in the Bridgeview Web Tool!  Bridgeview Updates   * Following an upcoming Bridgeview update, *Claims* will be an option within the web tool’s menu.   A screenshot of a phone  Description automatically generated   * When this feature is deployed, users will be able to access *Claims* by doing the following:   + Log into Bridgeview.   + Enter a member ID into the *Member Selection* box.   + When the member’s details are displayed, you may then select *Claims* from the menu on the left.   + After clicking *Claims*, the icon below will display:   A close-up of a sign  Description automatically generated   * + This icon indicates the web tool is retrieving claims information for you. Please be patient – pulling claims data can take a few moments.   + Medicaid (MA State Plan services such as PCA, SNV, HHA) read-only claims data will be displayed in descending order, 20 claims per page, current year, plus one previous year.   + Please refer to the table below for claims status definitions. **\*If you do not see a status listed for a claim, you may direct the provider to contact the BCBSMN Provider Support line at 1.866.518.8448.**   A list of words on a white background  Description automatically generated  Fix to Bridgeview Defect Deploying the Evening of Monday, July 15th  A known defect following the last Bridgeview update has been identified and the fix will be deployed the evening of Monday, July 15th.   * This fix is intended to address an incorrect error message and users being unable to save entries for any NH assessments using form 6.15 or 6.28.01, when answering *Completed in R-MnCHOICES* with either yes or no. * Before logging into Bridgeview on Tuesday, July 16th, be sure to clear your cache. Instructions can be found [here](https://carecoordination.bluecrossmn.com/wp-content/uploads/2023/05/Bridgeview-Instructions-for-Clearing-Cache.docx). \***To avoid data loss, check in any R-MnCHOICES assessments you may have checked out while working offline before clearing your cache.**   **Bridgeview alerts and updates about these upcoming changes will be posted on the** [**Bridgeview page**](https://carecoordination.bluecrossmn.com/bridgeview/) **of our Care Coordination website. Please visit the webpage first to see if the info posted here addresses your question(s) or concern(s) before contacting the Bridgeview team at** [**Bridgeview.Service.Agreements@bluecrossmn.com**](mailto:Bridgeview.Service.Agreements@bluecrossmn.com)**.** |