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| Coming Soon: Medicaid Claims to Display in the Bridgeview Web Tool!Bridgeview Updates* Following an upcoming Bridgeview update, *Claims* will be an option within the web tool’s menu.

A screenshot of a phone  Description automatically generated* When this feature is deployed, users will be able to access *Claims* by doing the following:
	+ Log into Bridgeview.
	+ Enter a member ID into the *Member Selection* box.
	+ When the member’s details are displayed, you may then select *Claims* from the menu on the left.
	+ After clicking *Claims*, the icon below will display:

A close-up of a sign  Description automatically generated* + This icon indicates the web tool is retrieving claims information for you. Please be patient – pulling claims data can take a few moments.
	+ Medicaid (MA State Plan services such as PCA, SNV, HHA) read-only claims data will be displayed in descending order, 20 claims per page, current year, plus one previous year.
	+ Please refer to the table below for claims status definitions. **\*If you do not see a status listed for a claim, you may direct the provider to contact the BCBSMN Provider Support line at 1.866.518.8448.**

A list of words on a white background  Description automatically generatedFix to Bridgeview Defect Deploying the Evening of Monday, July 15thA known defect following the last Bridgeview update has been identified and the fix will be deployed the evening of Monday, July 15th.* This fix is intended to address an incorrect error message and users being unable to save entries for any NH assessments using form 6.15 or 6.28.01, when answering *Completed in R-MnCHOICES* with either yes or no.
* Before logging into Bridgeview on Tuesday, July 16th, be sure to clear your cache. Instructions can be found [here](https://carecoordination.bluecrossmn.com/wp-content/uploads/2023/05/Bridgeview-Instructions-for-Clearing-Cache.docx). \***To avoid data loss, check in any R-MnCHOICES assessments you may have checked out while working offline before clearing your cache.**

**Bridgeview alerts and updates about these upcoming changes will be posted on the** [**Bridgeview page**](https://carecoordination.bluecrossmn.com/bridgeview/) **of our Care Coordination website. Please visit the webpage first to see if the info posted here addresses your question(s) or concern(s) before contacting the Bridgeview team at** **Bridgeview.Service.Agreements@bluecrossmn.com****.** |