

Interpreter Services

The Blue Plus contract with the Minnesota Department of Human Services requires that persons with limited English proficiency receive language assistance, as necessary. If a Blue Plus member does not speak English as their primary language and has a limited ability to read, speak, write, or understand English, the Care Coordinator may initiate the use of an interpreter to assist in assessment, care planning and on-going care coordination. Blue Plus prefers the use of a formal interpreter over a family member, as best practice.

When engaging interpreter services, Care Coordinators must use the most cost-effective means. A Care Coordinator and interpreter may set a time before the assessment to:

- Discuss how to translate assessment concepts across cultures
- Communicate the assessment process to review service options
- Identify challenging concepts that might take longer to discuss. In some cultures, certain words, behaviors or particular feelings have no literal word translation. It may take extra time to describe the meanings of these words.

The following are available to support and assist Care Coordinators when providing services to our members.

Care Coordination visits:

Interpreters are available through the Blue Plus interpreter network for your Care Coordination visits as needed. The contracted interpreter agencies will bill Blue Plus directly for services. Delegate agencies may contact the following providers below.

Over the Phone services:

Reach out to individual interpreter services provider for their process.

Blue Plus Contracted Interpreter Agencies

Provider	Details
Bridge World Language Center Inc	<p>Phone: 320-259-9239</p> <p>Email: mini@bridgelanguage.com</p> <p>Website: https://www.bridgelanguage.com</p> <p>Service Area (By County):</p> <p>Anoka, Benton, Clay, Dakota, Hennepin, Ramsey, Sherburne, Stearns. Additional counties can be covered virtually.</p> <p>Virtually and in-person</p> <p>Languages Provided:</p> <p>Arabic, Cambodian, Farsi, French, Hindi, Korean, Kurdish, Laotian, Pashto, Russian, Somali, Spanish, Swahili, Tagalog, Turkish Ukrainian, Urdu, Vietnamese</p>
Claro Interpreting Services LLC	<p>Phone: 651-705-8890</p> <p>Email: twila@claro-is.com</p> <p>Website: N/A</p> <p>Service Area (By County):</p> <p>Anoka, Benton, Blue Earth, Carver, Dakota, Hennepin, Kandiyohi, Le Sueur, Morrison, Ramsey, Rice, Scott, Sherburne, Stearns, Washington, Wright</p> <p>In-Person, virtually by request</p> <p>Languages Provided:</p> <p>Amharic, Arabic, Armenian, Burmese, French, Karen, Kiswahili, Oromo, Romanian, Russian, Somali, Spanish, Swahili, Thai, Ukrainian, Vietnamese</p>

Provider	Details
<p>FAJ Language Services LLC</p>	<p>Phone: 612-412-2197</p> <p>Email: Fajlanguageservices@gmail.com</p> <p>Website: https://faj.agency/</p> <p>Service Area (By County):</p> <p>Kandiyohi</p> <p>Languages Provided:</p> <p>English, Somali, Spanish, Karen and Swahili</p>
<p>INGCO International</p>	<p>Phone: 612-605-8006</p> <p>Email: sales@ingcointernational.com</p> <p>Website: https://ingcointernational.com</p> <p>Service Area (By County):</p> <p>Anoka, Carver, Chisago, Dakota, Hennepin, Isanti, Le Sueur, Mille Lacs, Pierce, Ramsey, Scott, Sherburne, St. Croix, Washington, Wright, Other counties and out-of-state available. Please inquire.</p> <p>Virtually and in-person</p> <p>Languages Provided:</p> <p>Common: Amharic, Arabic, Russian, Somali, Spanish, Korean, Portuguese</p> <p>Must be requested 72 hours prior to assignment: Oromo, Vietnamese, French, Hmong, Ukrainian</p> <p>Video Remote or Over the Phone only: Chinese (Mandarin), Lao, Korean, Nepali, Thai, Tagalog, Tigrinya, Swahili</p>

Provider	Details
<p>Itasca Interpretation Services</p>	<p>Phone: 651-457-7400</p> <p>Email: avang@itasca.biz</p> <p>Website: www.itscacorp.biz</p> <p>Service Area (By County):</p> <p>Face-To-Face: Anoka, Carver, Chisago, Dakota, Hennepin, Ramsey, Scott, and Washington</p> <p>Anoka County, Dakota County, Hennepin County, Olmsted County, Ramsey County, Washington County, Winona County</p> <p>Telehealth Only: Goodhue County, Lincoln County, Lyon County, Murray County, Redwood County, Rice County, Stearns County, Wright County.</p> <p>In-Person and virtual</p> <p>Languages Provided:</p> <p>Amharic, Arabic, Bassa, Burmese, Chinese – Mandarin, Farsi, Tagalog (Filipino), French, Hmong, Italian, Karen, Karenni Korean, Kru, Laotian, Nepali, Oromo, Pidgin English, Portuguese, Russian, Somali, Spanish, Swahili, Thai, Tigrinya, Ukrainian, Vietnamese, Yoruba. Cambodian, Cantonese, Taiwanese, German, Hindi</p>
<p>KY Interpreting Services Inc</p>	<p>Phone: 218-393-3504</p> <p>Email: kyinterp@gmail.com</p> <p>Website: N/A</p> <p>Service Area (By County):</p> <p>MN-Saint Louis, Lake, Cook, Carlton, Pine, Aitkin, Itasca, Crow Wing.</p> <p>Languages Provided:</p> <p>ASL/English, only</p>
<p>Language Incorporated</p>	<p>Phone: 507-573-1427</p> <p>Email: info@languageincorporated.com</p> <p>Website: www.languageincorporated.com</p> <p>Service Area (By County):</p> <p>Steele, Rice, Waseca, Ramsey, Mower, Freeborn & Blue Earth</p> <p>In-Person & Phone Services.</p> <p>Languages Provided:</p> <p>Arabic, Spanish, Somali, Thai, Swahili, Vietnamese, Karen, Hmong, Anuak, Nuer</p>

Provider	Details
LinguaOne Inc	<p>Phone: 507-351-8787</p> <p>Email: tessa@linguaone.com</p> <p>Website: www.linguaone.com</p> <p>Service Area (By County):</p> <p>Steele, Waseca, Rice, Ramsey, Olmsted, and Blue Earth, all the other counties would be virtually.</p> <p>Languages Provided:</p> <p>Arabic, Somali, Spanish, Anuak, Nuer and Swahili.</p>
Minnesota Interpreters and Translators (MINT)	<p>Phone: 510-858-6468</p> <p>Email: services@mintlanguages.com</p> <p>Website: https://mintlanguages.com</p> <p>Service Area (By County):</p> <p>Translating services throughout Minnesota, eastern North Dakota, and Western Wisconsin</p> <p>Virtually-MINTNOW, and in-person</p> <p>Languages Provided:</p> <p>NA.</p>
Project Fine	<p>Phone: 507-452-4100</p> <p>Email: info@ProjectFINE.org</p> <p>Website: www.projectfine.org</p> <p>Service Area (By County):</p> <p>Winona County (in person)</p> <p>Statewide (Phone/Virtual).</p> <p>Languages Provided:</p> <p>Arabic, Bosnian, Bulgarian, Cambodian, Cantonese, Czech, Dari, Dinka, French, Spanish, Hmong, German, Hindi, Hmong, Italian, Japanese, Korean, Laotian, Mandarin, Nepali, Pashtu, Portuguese, Russian, Somali, Spanish, Swahili, Vietnamese.</p>

Provider	Details
Speak Wise Solutions LLC	<p>Phone: 320-223-5102</p> <p>Email: Speakwisesolutions@gmail.com</p> <p>Website: N/A</p> <p>Service Area (By County): Hennepin, Stearns, Anoka, Ramsey, Sherburne.</p> <p>In-Person, phone by request</p> <p>Languages Provided: English, Arabic, Swahili, Somali, Oromo, Amharic.</p>
The Language Banc Inc	<p>Phone: 612-588-1904</p> <p>Email: info@thelanguagebanc.com</p> <p>Website: https://thelanguagebanc.com</p> <p>Service Area (By County): Metro, Stearns, and surrounding Counties, WI</p> <p>Languages Provided: Spanish, Somali, Hmong, +150 more</p>
VIDA	<p>Phone: 320-339-1131</p> <p>Email: vidainterpreting@gmail.com</p> <p>Website: www.vidainterpreting.com</p> <p>Service Area (By County): Todd, Stearns, Morrison, Wadena, Douglas, and Pope Counties.</p> <p>In-Person and virtual</p> <p>Languages Provided: Spanish - On Site</p>
West Central Interpreting Services LLC	<p>Phone: 320-235-0165</p> <p>Email: mahboub2000@gmail.com</p> <p>Website: https://wcinterpreters.com</p> <p>Service Area (By County): Kandiyohi, Stearns, Hennepin & Ramsey, 7 county metro, Swift, Chippewa, Renville, McLeod, Lyon, Wright, Otter Tail, Clay, Pope</p> <p>In-Person and virtual</p> <p>Languages Provided: Amharic, Arabic, Oromo, Karen, Kiswahili, Somali, Spanish</p>

Provider	Details
3H Interpreters	<p>Phone: 218-979-1377</p> <p>Email: amarh.3hinterpreters@gmail.com</p> <p>Website: https://3h-interpreters.business.site</p> <p>Service Area (By County):</p> <p>Anoka, Benton, Clay, Dakota, Hennepin, Ramsey, Sherburne, Stearns. Additional counties covered virtually.</p> <p>In-Person and virtual</p> <p>Languages Provided:</p> <p>Arabic, Basnian, Cambodian, Farsi, French, Hindi, Korean, Kurdish, Laotian, Pashto, Russian, Somali, Spanish, Swahili, Tagalog, Turkish, Ukrainian, Urdu, Vietnamese, Nepali, Mandarin, Tigrinya, Kinyarwanda, Haitian-Creole, ASL.</p>
Bytesos Language & Consultancy Services LLC	<p>Phone: 615-877-3523</p> <p>Email: bytesos2023@gmail.com</p> <p>Website: N/A</p> <p>Service Area (By County):</p> <p>Stearns, Hennepin, Washington, Ramsey, Faribault, Kandiyohi, Blue Earth, Nicollet & Scott.</p> <p>Languages Provided:</p> <p>Somali, English, Swahili, Amharic, and Arabic. Spanish</p>
Global Language Solutions LLC	<p>Phone: 612-205-5321</p> <p>Email: info@gl-solution.com</p> <p>Website: N/A</p> <p>Service Area (By County):</p> <p>Hennepin, Ramsey & Anoka.</p> <p>Languages Provided:</p> <p>Somali + 100, In Person, Telephonic</p>
Metropolitan Human Resources LLC	<p>Phone: 952-300-3303, 612-517-6994</p> <p>Email: info@metropolitanhumanresources.com</p> <p>Website:</p> <p>Service Area (By County):</p> <p>Hennepin, Ramsey & Anoka</p> <p>Languages Provided:</p> <p>Somali.</p>

Provider	Details
The Minnesota Language Connection, Inc	<p>Phone: 651-644-7100</p> <p>Email: candrade@minnesotalanguageconnection.com</p> <p>Website: www.minnesotalanguageconnection.com</p> <p>Service Area (By County): All Counties in Minnesota</p> <p>Languages Provided: Amharic, Anuak, Arabic, Bengali, Burmese, Cambodian, Cantonese, Dari, Creole, Farsi, French, Hindi, Hmong, Indonesian, Italian, Japanese, Karen, Karenni, Korean, Laotian, Mandarin, Nepalese, Oromo, Persian, Pushto, Portuguese, Punjabi, Russian, Serbian, Somali, Spanish, Thai, Ukrainian, Vietnamese</p>
Intercultural Mutual Assistance Association	<p>Phone: 507-289-5960</p> <p>Email: languageservices@imaa.net</p> <p>Website: www.imaa.net</p> <p>Service Area (By County): Southeast Minnesota (Rochester, Red Wing, Albert Lea area) South Central Minnesota (Mankato area)</p> <p>Languages Provided: Amharic, Anuak, Arabic, Dari, Dinka, Farsi, French, Hindi, Hmong, Juba Sudanese, Khmer, Laotian, Mandarin, Oromo, Pashtu, Quechua, Somali, Spanish, Swahili, Vietnamese</p>
Prairie Interpreting Services Inc.	<p>Phone: 952-836-2795</p> <p>Email: Service@prairieinterpreting.com or adam@prairieinterpreting.com</p> <p>Website: https://www.prairieinterpreting.com</p> <p>Service Area (By County): 7 Metro counties, Kandiyohi, Olmsted, Rice, Stems & St. Louis Kandiyohi, Olmsted, Stems & St. Louis</p> <p>Languages Provided: Amharic, Arabic, Bengali, English, Farsi, Italian, Khmer, Oromo, Somali, Sudanese, Swahili</p>

Provider	Details
KLS Interpreting INC.	<p>Phone: 612-217-7525</p> <p>Email: info@klsinterpreting.com</p> <p>Website: KLSinterpreting.com</p> <p>Service Area: State – Wide, Over the phone and video interpreting services</p> <p>On site interpreters</p> <p>Languages Provided: Spanish, Somali, Amharic, Oromo, Hmong, Chinese, Swahili, Arabic, French, Vietnamese, German, Maay maay.</p>