

## SecureBlue<sup>SM</sup> (HMO SNP) Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Member Services representative at **1-888-740-6013**, TTY **711**, 8 a.m. to 8 p.m., seven days a week (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30. This call is free.

This plan is a dual eligible special needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and Medical Assistance from a State plan under Medicaid.

Additional requirements are as follows:

- You live in our service area; and
- You have both Medicare Part A and Medicare Part B; and
- You are a United States citizen or are lawfully present in the United States; and
- You are age 65 or over.

### Understanding the Benefits

- The **Member Handbook** provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit [bluecrossmn.com/secureblue](http://bluecrossmn.com/secureblue) or call **1-888-740-6013** to get a copy of the **Member Handbook**.
- Review the **Provider and Pharmacy Directory** (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the **Provider and Pharmacy Directory** to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- Review the Formulary (**List of Covered Drugs**) to make sure your drugs are covered.

### Understanding Important Rules

- Benefits and/or copays may change on January 1, 2025.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the **Provider and Pharmacy Directory**).

SecureBlue<sup>SM</sup> (HMO SNP) is a health plan that contracts with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in SecureBlue depends on contract renewal.