

9.07 Care Coordination Delegate Listing and Contact Table

Delegate Contact Information

This contact list is a resource when transferring Care Coordination to another Delegate. It can assist with determining the new Delegate based upon the member's County of Residence, Primary Care Clinic (PCC), and living arrangement, and includes Delegate contact information for sharing documents and other important information per the transfer process. If you are unsure of the new Delegate, you should contact your Partner Relations Consultant with questions. Always refer to the guidelines for all tasks associated with Transfers in Care Coordination Delegation.

CW – COMMUNITY WELL

EW – ELDERLY WAIVER

NH – NURSING HOME

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Aitkin	Erin Melz – Supervisor Lois Peysar	218-927-7209 218-927-7232 Fax: 218-927-7210	Erin.melz@co.aitkin.mn.us Lois.peysar@co.aitkin.mn.us	MSHO & MSC+	X	X	X
Anoka	See Meridian Services						
Becker	Emma Wartmann Nancy Edwards	218-847-5628 218-847-5628	Emma.wartman@co.becker.mn.us Nancy.edwards@co.becker.mn.us	MSHO & MSC+	X	X	X
Beltrami	Mercideze White Elizabeth (Libby) Fadness	218-333-8111 218-333-8033 Fax: 218-333-8360	Merci.white@co.beltrami.mn.us Elizabeth.fadness@co.beltrami.mn.us	MSHO & MSC+	X	X	X
Benton	See Lutheran Social Service (LSS)						
Big Stone	Beth Bohlen	320-487-1226	Beth.bohlen@bigstonecounty.gov	MSHO & MSC+	X	X	X
Blue Earth	General Intake Number Sue Nelson	507-304-4444 507-304-4168	Sue.nelson@blueearthcountymn.gov	MSHO & MSC+	X	X	X
Brown	EW transfers: Human Services General Intake CW & NH transfers: Jessica Johnson	507-359-6500 Fax: 507-359-6542 507-233-6809	Call for email Jessica.Johnson@co.brown.mn.us	MSHO & MSC+	X	X	X
Carlton	Patti Martin	218-878-2859 Fax: 218-878-2500	Patti.martin@carltoncountymn.gov	MSHO & MSC+	X	X	X
Carver NH: See Thomas Allen	Ann Fuller	952-442-7670	Afuller@co.carver.mn.us hbcintake@co.carver.mn.us	MSHO & MSC+	X	X	

9.07 Care Coordination Delegate Listing and Contact Table

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Cass	Colleen Bruch	218-547-1340	Colleen.bruch@co.cass.mn.us	MSHO & MSC+	X	X	X
Chippewa	Stephanie Nelson	320-269-6401 Fax: 320-269-6405	Stephanie.nelson@chippewa.mn	MSHO & MSC+	X	X	X
Chisago	See Meridian Services						
Clay	Suzie Ouradnik	218-299-7836 Fax: 218-291-5826	Suzie.ouradnik@claycountymn.gov	MSHO & MSC+	X	X	X
Clearwater	Sandy Comer-Moen Karen Harris Jolene Gitz Ranae Vakoch	218-694-6164 218-694-6581 Fax: 218-694-6594 218-694-6164 218-694-6581	Sandy.comer-moen@co.clearwater.mn.us karen.harris@co.clearwater.mn.us Jolene.gitz@co.clearwater.mn.us Ranae.vakoch@co.clearwater.mn.us	MSHO & MSC+	X	X	X
Cook	Martina Johnson, Supervisor Elissa Smith, Case Aide	218-387-3617 Fax: 218-387-3020 218-387-3603	martina.johnson@co.cook.mn.us elissa.smith@co.cook.mn.us	MSHO & MSC+	X	X	X
Cottonwood	See Des Moines Valley HHS						
Crow Wing	Patrick Lyke	218-824-1093	Patrick.Lyke@crowwing.gov	MSHO & MSC+	X	X	X
Dakota	See Thomas Allen						
Des Moines Valley HHS (Cottonwood & Jackson Counties)	Soc Services Intake	507-847-4000 Fax: 507-847-5616	dvhhs-hs-socservintake@dvhhs.org	MSHO & MSC+	X	X	X
Dodge	Deb Harlow Robyn Warner	507-635-6150 507-633-9601 Fax: 507-633-9601	deb.m.harlow@co.dodge.mn.us robyn.warner@co.dodge.mn.us	MSHO & MSC+	X	X	X
Douglas	See Horizon Public Health						
Faribault-Martin	Amy Detloff	507-238-4757 Fax: 507-238-1574		MSHO & MSC+	X	X	X
Fillmore	Paula Melver	507-765-3898 Fax: 507-765-2139	pmelver@co.fillmore.mn.us	MSHO & MSC+	X	X	X

9.07 Care Coordination Delegate Listing and Contact Table

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Freeborn	Shannon Thompson Laci Brune	507-377-5100 507-377-5100 Fax: 507-377-5272	Shannon.thompson@co.freeborn.mn.us laci.brune@co.freeborn.mn.us	MSHO & MSC+	X	X	X
Goodhue	Denise Smith Lisa Woodford	651-385-6127 651-385-6128 Fax: 651-267-4882	denise.smith@co.goodhue.mn.us lisa.woodford@co.goodhue.mn.us	MSHO & MSC+	X	X	X
Grant	See Horizon Public Health						
Hennepin	See Bluestone & Genevieve						
Horizon Health (Douglas, Grant, Pope, Stevens, & Traverse Counties)	Ashley Bohlsen Kelly Luedeke	(320) 762-3065 (320) 762-3032	ashleyb@horizonph.org kellyl@horizonph.org	MSHO & MSC+	X	X	X
Houston	Michelle Schulte Nickie Folsom	507-725-5810 Fax: 507-556-3012	michelle.schulte@co.houston.mn.us nickie.folsom@co.houston.mn.us	MSHO & MSC+	X	X	X
Hubbard	Megan Cox	218-732-2464 Fax: 218-732-3231	megan.cox@co.hubbard.mn.us	MSHO & MSC+	X	X	X
Isanti	See Meridian for all living arrangements						
Itasca	See Meridian for all living arrangements						
Jackson	See Des Moines Valley HHS						
Kanabec	Send email		mnchoices@co.kanabec.mn.us	MSHO & MSC+	X	X	X
Kandiyohi	See Lutheran Social Service (LSS)						
Kittson	Diane Younggren	218-843-2689	dyounggren@co.kittson.mn.us	MSHO & MSC+	X	X	X
Koochiching	Nichole O’Bert Julia Havluck	218-283-7046 218-283-7070	nichole.obert@co.koochiching.mn.us jhavluck@co.koochiching.mn.us	MSHO & MSC+	X	X	X
Lac Qui Parle	Cynthia Johnson	320-598-7594	Cynthia.johnson@lqpc.com	MSHO & MSC+	X	X	X
Lake	Beth Swanson	218-834-8416 Fax: 218-834-8412	Beth.Swanson@co.lake.mn.us	MSHO & MSC+	X	X	X
Lake of the Woods	Leah Larson	218-634-2641 Fax: 218-634-4520	Leah_l@co.lake-of-the-woods.mn.us	MSHO & MSC+	X	X	X

9.07 Care Coordination Delegate Listing and Contact Table

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Le Sueur	General Intake line	507-357-8246	mnchoices@co.le-sueur.mn.us	MSHO & MSC+	X	X	X
Lincoln	See Southwest Health & Human Services						
Lyon	See Southwest Health & Human Services						
Mcleod	Jessica Bolland Jodi Schmidt		Jessica.Bolland@mcleodcountymn.gov Jodi.Schmidt@mcleodcountymn.gov	MSHO & MSC+	X	X	X
Mahnomen	Alyssa Olson Danica Anderson Kristie Tjon	218-936-8413 218-936-8435 218-936-8421	alyssa.olson@co.mahnomen.mn.us danica.anderson@co.mahnomen.mn.us ktjon@co.mahnomen.mn.us	MSHO & MSC+	X	X	X
Marshall	Katie Benson	218-745-5124	Katie.Benson@co.marshall.mn.us	MSHO & MSC+	X	X	X
Martin	See Faribault-Martin						
Meeker	Melissa Stonelake	320-693-5370	melissa.stonelake@co.meeker.mn.us	MSHO & MSC+	X	X	X
Mille Lacs	Debbie Thompson	320-983-8249 Fax: 320-983- 8306	Debbie.Thompson@millelacs.mn.gov	MSHO & MSC+	X	X	X
Morrison	Aaron Stein	320-632-0251	aarons@co.morrison.mn.us	MSHO & MSC+	X	X	X
Mower	Deb McCullough Jennifer Duholm	507-437-9783 507-437-9740 Fax: 507-437-9721	debm@co.mower.mn.us jenniferd@co.mower.mn.us	MSHO & MSC+	X	X	X
Murray	See Southwest Health & Human Services						
Nicollet	Jennifer Lammert	507-934-7222 Fax: 507-934-7110	Jennifer.Lammert@co.nicollet.mn.us	MSHO & MSC+	X	X	X
Nobles	General Intake Number	507-295-5213 Option 3		MSHO & MSC+	X	X	X
Norman	Michelle Mathsen	218-784-5428	Michelle.mathsen@co.norman.mn.us	MSHO & MSC+	X	X	X
Olmsted	San Quach	507-328-7449	san.quach@olmstedcounty.gov	MSHO & MSC+	X	X	X
Otter Tail – MSHO & MSC+ CW & EW only *NH See Meridian	Michelle Fischer Erika Schwartz	218-998-8148 218-998-8238 Fax: 218- 998-8213	mfischer@ottertailcounty.gov eschwart@ottertailcounty.gov	MSHO & MSC+	X	X	

9.07 Care Coordination Delegate Listing and Contact Table

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Pennington	Mitch Anderson	218-681-2880 ext. 232	mjanderson@co.pennington.mn.us	MSHO & MSC+	X	X	X
	Claire Koland	218-681-2880 ext. 275	cpkoland@co.pennington.mn.us				
Pine	Heidi Oehrlein	320-372-2007 Fax: 320-591-1601	Heidi.oehrlein@co.pine.mn.us	MSHO & MSC+	X	X	X
Pipestone	See Southwest Health & Human Services						
Polk	Molly Paulsrud	218-470-8417	Molly.Paulsrud@co.polk.mn.us	MSHO & MSC+	X	X	X
Pope	See Horizon Public Health						
Ramsey	See Catholic Charities						
Red Lake	Alicia Dobias	218-253-4131 ext. 261	aadobias@mail.co.red-lake.mn.us	MSHO & MSC+	X	X	X
	Sarah Kollin	218-253-4131 ext. 259	sakollin@mail.co.red-lake.mn.us				
Redwood	See Southwest Health & Human Services						
Renville	Leann Gass Bonnie Lund Robyn Stryker		leanng@renvillecountymn.com bonniel@renvillecountymn.com robyns@renvillecountymn.com	MSHO & MSC+	X	X	X
Rice	Amy Ernste Caron	507-332-5922 Fax: 507-332-5932	aernstecaron@ricecountymn.gov	MSHO & MSC+	X	X	X
Rock	See Southwest Health & Human Services						
Roseau	Carrie Rath	218-463-2411	Carrie.rath@co.roseau.mn.us	MSHO & MSC+	X	X	X
St. Louis	Cheryl Elj	218-262-6021 Fax: 218-262-6049	eljc@stlouiscountymn.gov	MSHO & MSC+	X	X	X
	Jennifer Christianson	218-471-7624	christiansonj@stlouiscountymn.gov				
Scott	See Thomas Allen						
Sherburne	Melissa Anderson	763-765-4340	Melissa.anderson@co.sherburne.mn.us	MSHO & MSC+	X	X	X

9.07 Care Coordination Delegate Listing and Contact Table

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Sibley	Send e-mail		BluePlusCC@co.sibley.mn.us	MSHO & MSC+	X	X	X
Southwest Health and Human Services (Lincoln, Lyon, Murray, Pipestone, Redwood, & Rock Counties)	Send e-mail		swmco@swmhhs.com	MSHO & MSC+	X	X	X
Stearns	See Meridian Services						
Steele	Carey Steffensmeier Melissa Kofstad Alexa Wencil	507-444-7650 Fax: 507-444-7668	carey.steffensmeier@steelecountymn.gov melissa.kofstad@steelecountymn.gov alexa.wencil@steelecountymn.gov	MSHO & MSC+	X		X
MNPrairie	Jody Larson Tina Rentz	507-431-5768 507-431-5713	jody.larson@mnprairie.gov tina.rentz@mnprairie.gov	MSHO & MSC+		X	
Stevens	See Horizon Public Health						
Swift	Whitney Tofte	320-843-6321 Fax: 320-843-4582	Whitney.Tofte@swiftmn.us	MSHO & MSC+	X	X	X
Todd	Hilary Tumberg	320-732-8134 Fax: 320-732-4540	Hilary.Tumberg@co.todd.mn.us	MSHO & MSC+	X	X	X
Traverse	See Horizon Public Health						
Wabasha	Tammy Fiedler Jodi Johnson	651-565-5200 Fax: 651-565-2637 651-565-2637	tfiedler@co.wabasha.mn.us jjohnson@co.wabasha.mn.us	MSHO & MSC+	X	X	X
Wadena	Sarah Weyer	218-632-2581	Sarah.weyer@co.wadena.mn.us	MSHO & MSC+	X	X	X
Waseca	Samantha Langer Nancy Nicolin	507-835-0535 507-837-5327 Fax: 507-835-0687	sam.langer@co.waseca.mn.us nancy.nicolin@co.waseca.mn.us	MSHO & MSC+	X	X	X
Washington	See Thomas Allen						
Watsonwan	Amy Pluym	507-375-3294 Fax: 507-375-7359		MSHO & MSC+	X	X	X
Wilkin	Shelly Heinz	218-643-7122 Fax: 218-643-7166	sheinz@wilkincounty.gov	MSHO & MSC+	X	X	X

9.07 Care Coordination Delegate Listing and Contact Table

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Winona	Jenny Kurth	507-457-6558 Fax: 507-454-9381	jkurth@co.winona.mn.us	MSHO & MSC+	X	X	X
Wright	See Lutheran Social Service (LSS)						
Yellow Medicine	Jennifer Knutson	320-564-2211 Fax: 320-564-4165	jennifer.knutson@co.ym.mn.gov	MSHO & MSC+	X	X	X
AGENCY DELEGATES:							
The following agencies provide Care Coordination for members residing in the counties listed below.							
Catholic Charities - All members in Ramsey County not assigned to M Health (former HealthEast) or Fairview Partner's PCC (see Bluestone Physicians below)	Rose Martin		ADS_Case_Management@cctwincities.org	MSHO & MSC+	X	X	X
	Sheila Sinha						
	Marnie Fogarty						
Lutheran Social Service - Benton, Wright, & Kandiyohi Counties	Jenni Carrier	612-346-1178 651-255-2236	jenni.carrier@lssmn.org carecoordinationservicesintake@lssmn.org	MSHO & MSC+	X	X	X
	Julie Bond						
Meridian Services - Anoka, Chisago, Isanti, Itasca, & Stearns	Chandler Rodriguez	952-999-4614 Fax: 952-999-4615	bcbstransfers@meridiansvs.com	MSHO & MSC+	X	X	X
	Andrew Stensrud	952-999-4718 Fax: 952-999-4719					
Meridian Services – Otter Tail * All Otter Tail NH	Anita Baron	952- 767-3752 Fax: 952- 767-3753		MSHO & MSC+			X
Thomas Allen - Dakota, Washington, & Scott Counties	Chris Jordan	651-789-4557 Fax: 651-789-5179	TAI.BCBS.Managers@thomasalleninc.com	MSHO & MSC+	X	X	X
				MSHO & MSC+			X
Thomas Allen - Carver County NH							

9.07 Care Coordination Delegate Listing and Contact Table

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
CARE SYSTEM DELEGATES:							
The following Care Systems provide Care Coordination for members residing in the counties/living arrangements listed below.							
Bluestone Physicians All members with a Bluestone Physician or select locations for M Health Fairview Clinics (former HealthEast Clinics): Cottage Grove, DT St. Paul, Grand, Hugo, Maplewood, Midway, Oakdale, Rice Street, Roselawn, Stillwater, Tamarack, Vadnais Heights, Woodwinds, and M Health Fairview Geriatric Services <i>*Bolded clinics are closed PCC will default to Bluestone</i>	Amy Hanson (Enrollment Team)		amy.hanson@bluestonemd.com ccopsintake@bluestonemd.com	MSHO & MSC+	X	X	X
Bluestone Hennepin County - EXCEPTIONS: 1) MSHO and MSC+ NH members whose PCC is Genevive should be assigned to Genevive. 2) Members of all rate cells whose PCC is Allina should be assigned to Genevive.	Amy Hanson (Enrollment Team)		amy.hanson@bluestonemd.com ccopsintake@bluestonemd.com	MSHO & MSC+	X	X	X

9.07 Care Coordination Delegate Listing and Contact Table

DELEGATE	CONTACT NAME	PHONE/FAX #	EMAIL	PRODUCT	CW	EW	NH
Essentia Health	Lori Holeman	218-786-8619	Loretta.Holeman@EssentiaHealth.org	MSHO & MSC+	X	X	X
Genevive – MSHO NH members with Genevive PCC	Drew Stender Terry Booker	612-383-2264 763-587-7841	drew.stender@genevive.org terry.booker@genevive.org	MSHO			X
Genevive – Starting 4/1/2023 & 5/1/2023 MSC+ NH members with Genevive PCC				MSC+			X
Genevive – Hennepin County MSHO & MSC+ NH members whose PCC is Genevive.				MSHO & MSC+			X
Genevive -Hennepin County MSHO & MSC+ members of all rate cells whose PCC is Allina.				MSHO & MSC+	X	X	X