



NEED A RIDE TO YOUR APPOINTMENT?

We'll get you there

BlueRideSM offers you a safe and reliable ride to covered appointments, health and wellness visits, and more.

GET RIDES WHEN YOU NEED THEM

SecureBlueSM (HMO SNP) members are eligible to get rides to covered medical, dental and pharmacy visits with doctors in your plan's network. BlueRide also offers rides for:

- Mental health appointments
- Durable medical equipment (DME) pick-ups or repairs
- Fitness facility visits
- Grocery store, farmers markets or food pantries¹ (up to six round-trip rides per month if you have a qualifying chronic condition)
- Alcoholics Anonymous (AA) and Narcotics Anonymous (NA) meetings
- Health and wellbeing classes²
- Hospital discharge

GETTING STARTED

A BlueRide representative will make sure you are eligible and can help schedule your ride, order a public bus pass or schedule other ride services. Then, they can help you schedule your ride or get your public bus pass.

It's important to schedule your ride appointment at least two business days before your desired ride date, and at least 10 business days for bus passes. Pick-up time is up to 60 minutes before your appointment. The driver will wait five minutes at your pick-up location. If you need to change or cancel your ride, call BlueRide as soon as possible, with a minimum of four hours before your scheduled pick-up time.³



SCHEDULE YOUR RIDE

To schedule, change or cancel a ride, call **1-866-340-8648**, TTY **711**, Monday through Friday, 8 a.m. to 5 p.m. Central Time or visit bluecrossmn.com/BlueRide.

^{1,2}Restrictions and conditions apply. ³Failure to cancel unneeded rides may result in temporary loss of BlueRide services.

Rides are available for the member. The member may have an escort accompany them. Trips over state mileage requirements may need further approval before your ride. Refer to Member Handbook for information on mileage restrictions. For continued services, please follow the rules of the BlueRide program, public transit and transportation companies.

SecureBlue 1-888-740-6013; TTY 711

Attention. If you need free help interpreting this document, call the above number.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.



or

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No English?

Civil.Rights.Coord@bluecrossmn.com 1-888-740-6013, TTY 711

Discrimination is against the law. Blue Plus does not discriminate because of race, color, national origin, creed, religion, sexual orientation, public assistance status, marital status, age, disability or sex.

SecureBlueSM (HMO SNP) is a health plan that contracts with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in SecureBlue depends on contract renewal.

SecureBlue Member Services: 1-888-740-6013, TTY 711, 8 a.m. to 8 p.m. Central Time, seven days a week (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30. This call is free.