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| Starting March 1st, DHS is beginning the process of disenrolling MSHO members who do not pay their monthly medical spenddowns to DHS. This process had been suspended during the PHE resulting in no members being disenrolled during this period for unpaid spenddowns.  MA Spenddown DisenrollmentsWe have started sending monthly reports to each Delegate with impacted members. The report includes the amount of the monthly spenddown as well as the number of months overdue. Members who wish to stay enrolled in MSHO, must pay the spenddown amount to DHS by the due date. **Payment Options:**By mail:* MN DHS - MSHO

PO BOX 64835ST PAUL, MN 55164-0835Online:* <http://payments.dhs.state.mn.us/>

For members to make a payment online, they will need their customer service (SRU) number and will need to select the MSHO program name. Members are highly encouraged to pay in full and online to ensure their coverage is not interrupted.  If the member has a question about how much they owe, whether a payment was received, or whether they would like another copy of their invoice, they can contact the billing unit at **DHS at 651-431-3205 or (800)-657-3762**.* If a member is disenrolled from MSHO, they will remain on Medical Assistance but will be FFS or, as members say, "straight MA." They will still have a monthly medical spend-down but instead of paying it in full each month, they will only pay the up to the total spenddown each month if they receive covered Medical Assistance services that month.
* They will also need to choose a new Part D plan to cover their prescription medications. They can contact Senior Linkage Line at 1-800-333-2433 for assistance.

Attached is the **DHS 5525 MSHO & Medical Spenddowns Fact Sheet**. Members get this when they first obtain a medical spenddown and will be sent to them quarterly.    **Small Medical Spenddowns:**Some members have very small medical spenddowns. Please contact these members asap if they come on a report –the member may not be aware they will be disenrolled for these small amounts.    **Large Medical Spenddowns:**For those with very large spenddowns, they may not want to pay a large spenddown if they are not receiving covered services each month.  The best process for those members who do not want to pay their monthly spenddown in full each month is to choose a new Part D plan which will then simultaneously disenroll them from MSHO.  This process will not leave the member without Part D coverage that meets their pharmacy needs.   For members indicating they do not want to pay their spenddown, they can be referred to the Senior LinkAge Line at 1-800-333-2433.  |