Manager: Stormy Church

Consultants:
Kim Flom
Melinda Heaser
Cate Ness
Kim Pirkl
Wendy Schultz
Jill Scott
Ricky Vang

Blue Plus Communique 7/14/2023

BlueCross BlueShield

Minnesota

No.

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Dear Care Coordination Partners,

Now that MnCHOICES phase 1 has launched, Bridgeview has been updated to include MnCHOICES ASSESSMENT and HRA-MCO as options under HRA Form Used:

MEMBER SELECTION		
		-
Add/Edit Assessment		
Care Coordinator :		
Assessment Date :		
Living Status	Coloct	
Living Status .	Select	
HRA Form Used :	Select V	
Turne Of Assessment .	Select	
Type OF Assessment :	LTCC	
Remote Assessment	6.15 NH ASSESSMENT	
<u>(COVID-19):</u>	MnCHOICES ASSESSMENT	
	FEE FOR SERVICE/REVIEWED HRA	Cancel Save
	NO FORM	Cancer Save
	6.28.01 NH TRANS HRA	
Member Detail	J428H	
	INA INCO	

HRA Form Drop Down Options	Select based on the type of HRA that was completed.
LTCC	Long-Term Care Consultation Form DHS 3428 (or DHS 3428A)
6.15 NH ASSESSMENT	6.15 NH-ICF Member Annual Assessment-Care Plan Review has been completed. (For members residing in the nursing facility or Intermediate Care Facility (ICF).
6.28 TRANS HRA	6.28 Transitional HRA is competed in combination with review of newly enrolled members MnCHOICES assessment; LTCC; or 3428H within the past 365 days.

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MnCHOICES ASSESSMENT	Select when a Blue Plus Care Coordinator completes a full
	MnCHOICES assessment in the Revised MnCHOICES application.
FEE FOR SERVICE/REVIEWED HRA	For Transitional HRAs select this to document the date of the
	previous MnCHOICES; LTCC; or 3428H assessment that was
	completed prior to enrollment. Follow the process outlined
	below in section, LTCC/MnCHOICES completed prior to
	enrollment.
NO FORM	For Refusals and Unable to Reach.
6.28.01 NH TRANS HRA	Transitional HRA nursing home/ICF members who have a product
	change. CC completes Section VI of the 6.15 NH-ICF Member
	Annual Assessment-Care Plan Review that was completed within
	the past 365 days.
3428H	Minnesota Health Risk Assessment Form DHS 3428H completed
	for CW members. For use with CW members not on EW nor
	receiving PCA Services, and for those members on
	another waiver. Cannot be used to determine eligibility for EW or
	PCA.
HRA-MCO	Select when a Blue Plus Care Coordinator completes a HRA-MCO
	in the Revised MnCHOICES application. To be completed
	following above 3428H parameters.

Bridgeview Care Coordinator User Guide will be updated with the above information in the next update.

With the MnCHOICES launch, Blue Plus's guidance for offering assessment options to Community members has changed in the following ways.

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7/14/2023

Situation	Required assessment/offering
Community Well member accessing PCA	Full MnCHOICES Assessment/LTCC
Services	
Elderly Waiver	Full MnCHOICES Assessment/LTCC
Community Well member not accessing PCA	*Offer in-person MCO-HRA/3428H.
or Elderly Waiver	If refused, offer telephonic MCO-HRA/3428H.
	Document both offerings in case notes.

Due to the Revised MnCHOICES roll out, see below regarding MMIS and Bridgeview entry requirements.

Scenario	Discard or Complete?	MMIS Entry Required?	Bridgeview Entry Required?	MnCHOICES special instructions, if any
MnCHOICES assessment	Complete	Yes	Yes	
MCO-HRA	Complete	No	Yes	
Transitional HRA	Complete	No	Yes	Complete the required fields in the "Member Information" and "Assessment Information" sections of the Transitional HRA and mark as complete. (Note: A transitional HRA can be marked "Complete" without fulfilling completion requirements)
Refusals	Discard	No	Yes	Complete the required fields in the "Member Information" and "Assessment Information" sections and mark HRA as discarded.

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Unable to Reach	Discard	No	Yes	Complete the required fields in the
				"Member Information" and "Assessment Information" sections and mark HRA as discarded.

See below for an illustration of how to close the HRA in the revised MnCHOICES by changing the status to "Discard" for Refusal and Unable to Reach.

Directions: Cannot complete an HRA for some assessment results

If "Person declines health risk assessment" or "Person not located for health risk assessment" is selected, the user should close the HRA by changing the status to "Discard".

This will allow the HRA to be closed without fulfilling the remaining completion requirements.

Managed care system staff will need to consider this when using the MnCHOICES data.



Reach out to your PR Consultant with questions. Thank you!