

March 29, 2023

Dear Care Coordination Partners,

DHS has delayed the launch of the MnCHOICES revision until approximately April 10, 2023. ([Disability Services](#) [elist](#)) The delay allows DHS and its vendor, FEI Systems, to fix a critical issue before going live. The fix is related to determining a person's case mix. DHS will confirm the launch date as soon as possible.

DHS also updated the phased launch plan based on feedback from lead agencies. These changes will extend each phase, giving more time to implement the required actions. User activation emails will not go out on March 31, 2023, as originally planned. DHS will announce a new date for the activation emails as soon as possible.

Based on the below launch date parameters Blue Plus has the expectation that each delegate will begin using this phased-in approach to using the new revised MnCHOICES. Each Delegate should have a minimum of 1-2 users using the system during phase 1 and should then increase the number of users with each phase. Phase 1 could have users doing all assessments and support plans in the revised system or could have some Care Coordinators doing only their HRA-MCO assessments and support plans in the revised MnCHOICES. Each of our delegates should not be deterred or held to this minimum level of engagement. Delegates are encouraged to begin using the revised MnCHOICES as confidence and workload allows. There should be no Care Coordinators waiting until the end of the soft launch to start working in the system.

Launch schedule: Dates are subject to change to accommodate post-launch issues.

Phase 1 — April 10 to June 30, 2023

Set up all user accounts and permissions in the revised MnCHOICES system.

Assign staff members to practice in the MnCHOICES training environment (MTZ).

Have up to 10% of users (minimum of one to two users per agency) complete health risk assessments (HRAs), assessments and support plans in the production environment.

Allow remaining staff members to continue using legacy systems.

Phase 2 — July 1 to Sept. 20, 2023

Continue to assign users to practice in MTZ.

Have up to 30% of users complete HRAs, assessments and support plans in the production environment.

Allow remaining staff members to continue using legacy systems.

Phase 3 — Oct. 1, 2023, to Jan. 1, 2024

Continue to assign users to practice in MTZ.

Have up to 100% of users complete HRAs, assessments and support plans in the production environment.

Start all new assessments, including HRAs, in MnCHOICES revision by the end of Phase 3. Do not start new assessments in legacy systems.

Phase 4 — Jan. 2 to March 31, 2024 (Final transition period)

Have 100% of users start every new assessment, including HRAs, in MnCHOICES revision. Do not start new assessments in legacy systems.

Finish existing assessments and support plans in legacy systems by March 31, 2024.

Note:

Assessments and support plans in MnCHOICES 1.0 that are not completed before the end of this period will not migrate to the revised MnCHOICES application.

All legacy systems will remain available for completion of work in progress through March 31, 2024.

**MnCHOICES 1.0 will be deactivated April 1, 2024.

Thank you,

Partner Relations Team | Government Markets

Partner.Relations@bluecrossmn.com



Manager: Stormy Church

Consultants: Kim Flom | Melinda Heaser | Cate Ness | Kim Pirkl | Wendy Schultz | Jill Scott | Ricky Vang