

SILVERSNEAKERS ID NUMBER FOR MSHO MEMBERS Job Aid for Care Coordinators

Start Here: [Check Your Eligibility | SilverSneakers](https://tools.silversneakers.com/Eligibility/CheckEligibility)
<https://tools.silversneakers.com/Eligibility/CheckEligibility>

1. Enter member first/last name as it appears on their Blue Cross MN Card

The screenshot shows the SilverSneakers website's 'Instant Eligibility Check' page. The navigation bar includes 'Home', 'Classes', 'Fitness Locations', and 'More'. There are 'Log In' and 'Check My Eligibility' buttons. The main content area features a collage of fitness-related images on the left and a form on the right. The form is titled 'Instant Eligibility Check' and includes a progress indicator with four steps: 1. Name, 2. Birthday, 3. Location, and 4. Contact. Step 1 is currently active. The 'First Name' field contains 'Sample' and the 'Last Name' field contains 'Member', both with green checkmarks. A blue 'NEXT' button is located at the bottom of the form.

2. Enter member date of birth

The screenshot shows the SilverSneakers website's 'Instant Eligibility Check' page, now on the 'Birthday' step. The progress indicator shows 'Name' as completed with a green checkmark and 'Birthday' as the current step. The 'Date Of Birth' field is required and contains '12', '25', and '1952', each with a green checkmark. A blue 'BACK' button and a blue 'NEXT' button are located at the bottom of the form.

3. Enter Member Zip code

Spanish

SilverSneakers Home Classes Fitness Locations More

Log In Check My Eligibility

Instant Eligibility Check

Eligible members get access to SilverSneakers LIVE online classes, On-Demand videos and thousands of fitness locations & classes. Check if you are eligible in **just 4 steps.****

Name
 Birthday
 3 Location
 4 Contact

Zip: required

55113 ✓

← BACK NEXT

4. Enter Members e-mail **NOTE: if member doesn't have an e-mail or doesn't want to provide an e-mail, Care Coordinator can enter a fake e-mail i.e. 123@yahoo.com**
Click check eligibility button

Spanish

SilverSneakers Home Classes Fitness Locations More

Log In Check My Eligibility

Instant Eligibility Check

Eligible members get access to SilverSneakers LIVE online classes, On-Demand videos and thousands of fitness locations & classes. Check if you are eligible in **just 4 steps.****

Name
 Birthday
 Location
 4 Contact

Email: required

123@yahoo.com ✓

Sign up for our newsletter

← BACK CHECK ELIGIBILITY

5. Member 16-digit ID number and closest locations will appear on the next page.

Care Coordinator can print the member ID number or write it down for the member.

SilverSneakers Home Classes Fitness Locations More Profile

Hello, James!
Here's what's happening right now

Get Member ID

My RSVP'd Classes (0)

Now get going
Here's your SilverSneakers member ID and nearest location:

Sample Member
1234-1234-1234-1234

Print your member ID or simply write down your ID number, then head to your local SilverSneakers location.

PRINT NOW

Your nearest locations

Location	Distance
Anytime Fitness - Gilbert, AZ 949 N Val Vista Dr Ste 115 Gilbert, AZ 85234 (480) 892-5646 Visit Website	0.8 miles
Freestone Recreation Center 1141 E Guadalupe Rd Gilbert, AZ 85234 (480) 503-6202 Visit Website	1.3 miles
Esporta Fitness - Mesa - Greenfield 1731 S Greenfield Rd Mesa, AZ 85206 (480) 635-9600 Visit Website	1.4 miles

MORE LOCATIONS →

HOW DO MEMBERS GET STARTED AT A FITNESS LOCATION?

- Get the SilverSneakers ID number (follow steps above)
- Find a nearby location
- Member takes the SilverSneakers 16-digit member ID to any location- **an actual SilverSneakers card is not required, just the number**
- Member goes to location of choice, completes initial paperwork with front desk staff to enroll and can ask for a tour- SilverSneakers ID number and driver license/ID required.
- Once enrolled at a fitness location, members will receive a key card/membership card from the fitness location to use for future visits. Sample below:

