

CARE COORDINATOR SERVICES

Get help with your health care needs

We could all use a helping hand from time to time. Your Blue AdvantageSM Minnesota Senior Care Plus (MSC+) plan gives you access to a care coordinator who helps you work with your clinic, doctor, dentist and others.

A care coordinator can help review your health care needs. You can get:

- Help finding a specialist
- Help learning about your medications
- Answers to your questions
- Information to help you and your family make the right health care decisions
- Information on preventing illness, accidents and trips to the hospital
- Assistance with your care during and after a hospitalization

EASY TO REACH

Your care coordinator is just a phone call away. You can talk with your care coordinator on the phone Monday through Friday between 8 a.m. and 4:30 p.m. Central time. Your care coordinator will also reach out to you on the phone and with an in-person visit.

RESPECTING YOUR WISHES

Blue Plus and your care coordinator respect your independence. We will work with you to create a plan that meets your needs and helps you be your healthiest.

YOU PAY NOTHING EXTRA

Best of all, there is no charge for your care coordinator.

CARE COORDINATOR CONTACT INFORMATION

Hello, my name is _____

My phone number is _____

I am your care coordinator. My job is to make your life easier by helping you with your health care and other important needs.

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IMPORTANT PHONE NUMBERS

24/7 NurseLine

Call toll free at
1-800-711-9862, TTY 711
24 hours a day, seven days
a week

BlueRideSM transportation to medical appointments

Call toll free at
1-866-340-8648, TTY 711
Monday through Friday,
8 a.m. to 5 p.m Central time

Behavioral health and chemical dependency services

Call toll free at
1-844-410-0745, TTY 711
24 hours a day, seven days
a week

Blue AdvantageSM and MinnesotaCare 1-800-711-9862; TTY 711

Attention. If you need free help interpreting this document, call the above number.

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Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

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