



**BlueCross
BlueShield**
Minnesota

**NEED A RIDE?
WE'LL GET
YOU THERE.**

BlueRideSM

BlueRide from Blue Plus
offers you a ride to covered
medical, dental, pharmacy
and fitness facility visits at
in-network providers.



For continued service, please follow the rules of the BlueRide program, public transit and transportation companies.

To schedule, change or cancel a ride, call:
toll-free **1-866-340-8648** (TTY **711**)
Monday through Friday, 8 a.m. to 5 p.m.

ELIGIBILITY

You may be able to get a ride with a participating provider if you do not have access to your own ride and are a member of SecureBlueSM (HMO SNP).

HOW THE PROGRAM WORKS

A BlueRide representative will make sure you're eligible. If you are, you'll get one of these services:

- A public bus pass if you live in a public transit service area
- A scheduled taxi or other ride service if you live outside a public transit service area
- If you have a disability or other special needs, BlueRide will find another type of ride to meet your needs

SecureBlueSM (HMO SNP) is a health plan that contracts with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in SecureBlue depends on contract renewal.

USING THE PROGRAM

Here are things to keep in mind when using BlueRide:

- BlueRide is for covered medical, dental and mental health appointments, to pick up prescriptions, and to pick up or repair durable medical equipment (DME). You can also use BlueRide when discharged from a hospital.
- Rides are available for the member. The member may have an escort accompany them.
- For bus passes, call at least 10 business days before your appointment.
- If you need to change or cancel your ride, call a minimum of 4 hours before your scheduled pick-up time.
- SecureBlue members may also use BlueRide for visits to a fitness facility once a day (round trip).
- The driver will not be able to make unplanned stops or drop you off other than your scheduled drop off location.

SecureBlue – 1-888-740-6013;
TTY users call **711**, this call is free

Attention. If you need free help interpreting this document, call the above number.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.



1-888-740-6013, TTY **711**, this call is free
Civil.Rights.Coord@bluecrossmn.com

Discrimination is against the law.

Blue Plus will accept all eligible Beneficiaries who select or are assigned to Blue Plus without regard to medical condition, health status, receipt of health care services, claims experience, medical history, genetic information, disability (including mental or physical impairment), marital status, age, sex (including sex stereotypes and gender identity), sexual orientation, national origin, race, color, religion, creed or public assistance status.



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